



THE NAWANAGAR CO-OPERATIVE BANK LTD.
Reg. Office : "Nawanagar Bank Bhavan", Opp. Pranami School,
Hirji Mistry Road, Jamnagar



DEBIT CARD DISPUTE RESOLUTION FORM

The Branch Manager
The Nawanagar Cooperative Bank Ltd.,
_____ Branch
Jamnagar

Dear Sir,

I / We, the undersigned request you to review the transaction (detailed below) which has been debited to my account and arrange to reverse the same at an early date. I have marked (✓) the reasons as mentioned hereunder and am enclosing the relevant documents.

Reason for review:

- I have not withdrawn cash from the ATM
 Cash dispensed was ₹ _____ only from the ATM in the given transaction
 Cash was not dispensed in the transaction.
 Account debited twice on (i) _____ for ₹ _____
(ii) _____ for ₹ _____

Transaction details:

Card Number	
Account Number	
ATM ID with Bank Name & location where transaction performed	
Date of Transaction	
Transaction amount: ₹	
Amount disputed ₹	
Transaction slip attached	YES / NO

I hereby affirm that the information furnished above is true to the best of my knowledge.

Date: _____ Signature of Account holder: _____

For Branch Use:

Verified the details submitted above.

Date: _____ Branch Manager: _____

For Computer Department (Head Office)

Received the Dispute Resolution Form: _____
Date Authorised Signatory

Submitted the dispute to IDBI for resolution:

Date: _____ Authorised Signatory: _____